

SECURE ON-LINE BACKUP AND RECOVERY

Availability, Compatibility and High Performance

Kalamazoo - Reynolds understand the need for secure online backup and recovery services. As part of our service we manage the backups for thousands of customers offering unparalleled levels of security for companies of all sizes and profiles. From one site businesses through to multi-terabyte organisations with many satellite locations, you can be sure that your business data is always protected.

Your company can benefit from a fully managed and automated solution which is totally customer focused and Service Level Agreement (SLA) driven. Our managed service is discreet yet accommodating, allowing companies to comply with best practice while getting on with the business at hand.

Our software uses the latest technology to automatically send changed or new data to the Kalamazoo - Reynolds data centre. This technique, coupled with de-duplication and common file elimination, allows for very large amounts of data to be protected and backed up in a much shorter backup window than that of a tape backup system. All organisations can benefit from agentless backups set to schedules or in continuous mode to allow for the fastest possible Recovery Point Objective (RPO) of key applications with minimum disruption to business activities.

Major enterprises have seen huge time savings from the removal of human interaction from daily backup operations, whilst full AES encryption at source provides complete confidence in data security at all times.

Customers can be certain of the reliability and integrity of their offsite data, as a result of an automated self-healing process. Full validation of data ensures that backups are verified and a reliable restoration can be achieved in the event of a data loss.

Backup operations are easily adapted to internal infrastructure changes providing a fully scalable system.

A centralised GUI allows IT administrators complete access to all backup operations with a number of tools to satisfy the precise demands of users, including individual file restores, message level recovery of emails, or non-hardware specific rebuilds of entire servers.

First Class Reliable Service 24/7/365 Free Support

Kalamazoo - Reynolds' commitment to the security of our clients' businesses and data does not stop at the backup solution, but rather begins there. We can support all of our clients either remotely, over the phone or on-site and we adhere to a strict support Service Level Agreement (SLA). Your backup systems are monitored by a dedicated team of engineers who are available to all clients 24 hours a day, 7 days a week and 365 days a year.

Kalamazoo - Reynolds' clients can have confidence that any support, data restores or DR testing they require will not result in additional cost. Similarly, the service includes daily reporting of any outstanding issues, free assistance with online or onsite restoration, and free system setup removing concerns regarding additional costs.

Complete Data and Information Lifecycle Management

Our software provides you with a range of tools that make management of information throughout its lifecycle easy. On backup, the software uses de-duplication and common file elimination technology to save you space on our backup servers. The software has advanced retention and archiving rules which allow for the complete replacement of traditional tape rotation processes and enable the eventual output of archived data onto long term, low cost storage or integration into other H.S.M. (Hierarchical Storage Management) technologies. As well as giving you a single view of your organisation's data lifecycle, the software can help you comply with the ever growing myriad of regulations.

With Kalamazoo - Reynolds you will be working with a company whose IT credentials are of the highest order. Furthermore you can be equally sure of the reliability, security and integrity of our service. Call Kalamazoo - Reynolds today to find out more.

Customer satisfaction is key to everything we do

For more information on Kalamazoo - Reynolds' Secure On-Line Backup & Recovery solutions contact your Account Manager, call 0800 169 7055 or email: itsalesenquiries@kalamazoo.co.uk www.kalamazoo.co.uk